CSR
CORPORATE
SOCIAL
RESPONSIBILITY

legrand®

The results of our CSR materiality survey

5291 RESPONSES
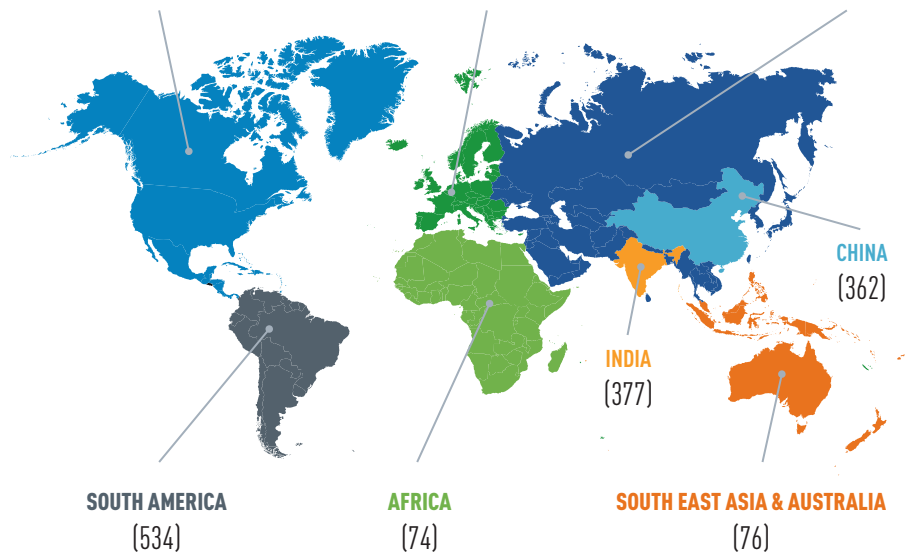
3380 EMPLOYEES

1655 BUSINESS PARTNERS
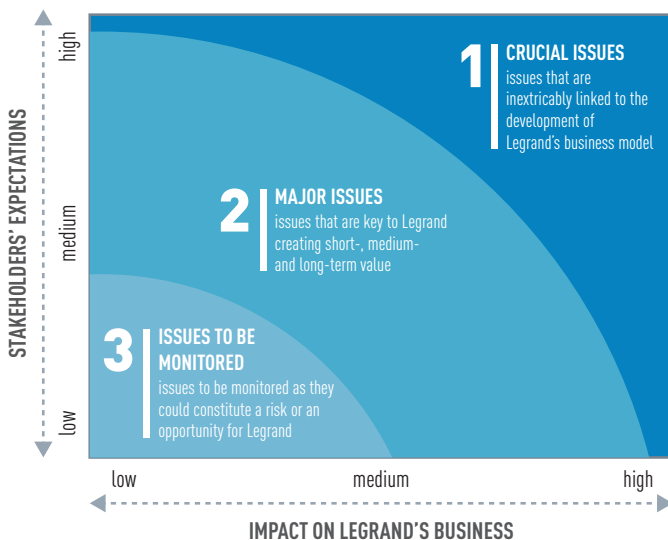
256 CIVIL SOCIETY

94 COUNTRIES
(RESPONDENTS)

NORTH & CENTRAL AMERICA
(611)

EUROPE
(2916)

REST OF ASIA
(341)

CHINA
(362)

INDIA
(377)

SOUTH AMERICA
(534)

AFRICA
(74)

SOUTH EAST ASIA & AUSTRALIA
(76)

The issues of materiality

STAKEHOLDERS' EXPECTATIONS (high / medium / low)

1 CRUCIAL ISSUES
issues that are inextricably linked to the development of Legrand's business model

2 MAJOR ISSUES
issues that are key to Legrand creating short-, medium- and long-term value

3 ISSUES TO BE MONITORED
issues to be monitored as they could constitute a risk or an opportunity for Legrand

IMPACT ON LEGRAND'S BUSINESS (low / medium / high)

WHAT IS A MATERIALITY MATRIX?

"Materiality" is defined as what can have a **significant impact** on the company, its activity and its **ability to create financial and extra-financial value** for itself and for its stakeholders. The CSR materiality matrix is a tool which allows to **identify and prioritize the CSR issues** of the company. The materiality matrix has two dimensions: each issue is prioritized from the point of view of the company ("business" perspective) and from the point of view of the stakeholders. In the end, the issues taken into consideration are as a minimum the crucial issues and if possible major issues and issues to be monitored.

TOP 8 KEY ISSUES
24 were subject to stakeholders' consultation

1 Business ethics

2 Customer experience

3 **Products and services** that help to improve the **energy efficiency** of buildings

4 Health, safety, and **well-being** at work

5 Human rights

6 Data protection

7 Reducing the **carbon footprint**

8 Protecting the environment and **biodiversity**

You will soon find the updated materiality matrix on **www.legrandgroup.com**

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