The results of our CSR materiality survey

5291 RESPONSES

3380 EMPLOYEES

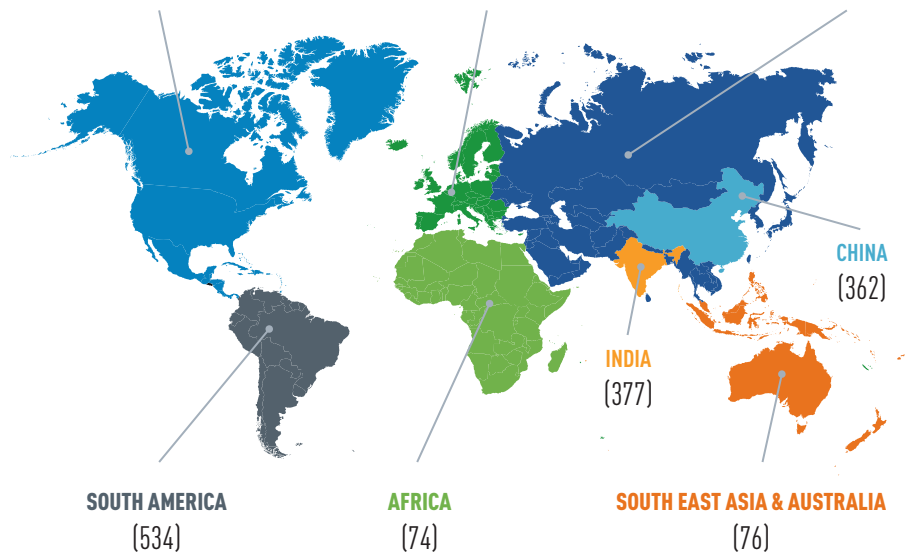**1655 BUSINESS PARTNERS**

256 CIVIL SOCIETY

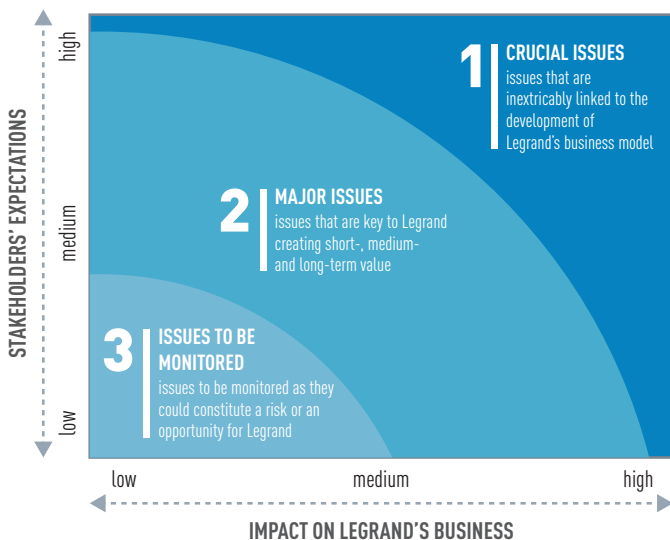## 94 COUNTRIES (RESPONDENTS)

NORTH & CENTRAL AMERICA (611)

EUROPE (2916)

REST OF ASIA (341)

CHINA (362)

INDIA (377)

SOUTH AMERICA (534)

AFRICA (74)

SOUTH EAST ASIA & AUSTRALIA (76)

The issues of materiality

1 CRUCIAL ISSUES
issues that are inextricably linked to the development of Legrand's business model

2 MAJOR ISSUES
issues that are key to Legrand creating short-, medium- and long-term value

3 ISSUES TO BE MONITORED
issues to be monitored as they could constitute a risk or an opportunity for Legrand

STAKEHOLDERS' EXPECTATIONS (high / medium / low)

IMPACT ON LEGRAND'S BUSINESS (low / medium / high)

TOP 8 KEY ISSUES
24 were subject to stakeholders' consultation

1 Business ethics

2 Customer experience

3 **Products and services** that help to improve the **energy efficiency** of buildings

4 Health, safety, and **well-being** at work

5 Human rights

6 Data protection

7 Reducing the **carbon footprint**

8 Protecting the environment and **biodiversity**

WHAT IS A MATERIALITY MATRIX?

"Materiality" is defined as what can have a **significant impact** on the company, its activity and its **ability to create financial and extra-financial value** for itself and for its stakeholders. The CSR materiality matrix is a tool which allows to **identify and prioritize the CSR issues** of the company. The materiality matrix has two dimensions: each issue is prioritized from the point of view of the company ("business" perspective) and from the point of view of the stakeholders. In the end, the issues taken into consideration are as a minimum the crucial issues and if possible major issues and issues to be monitored.
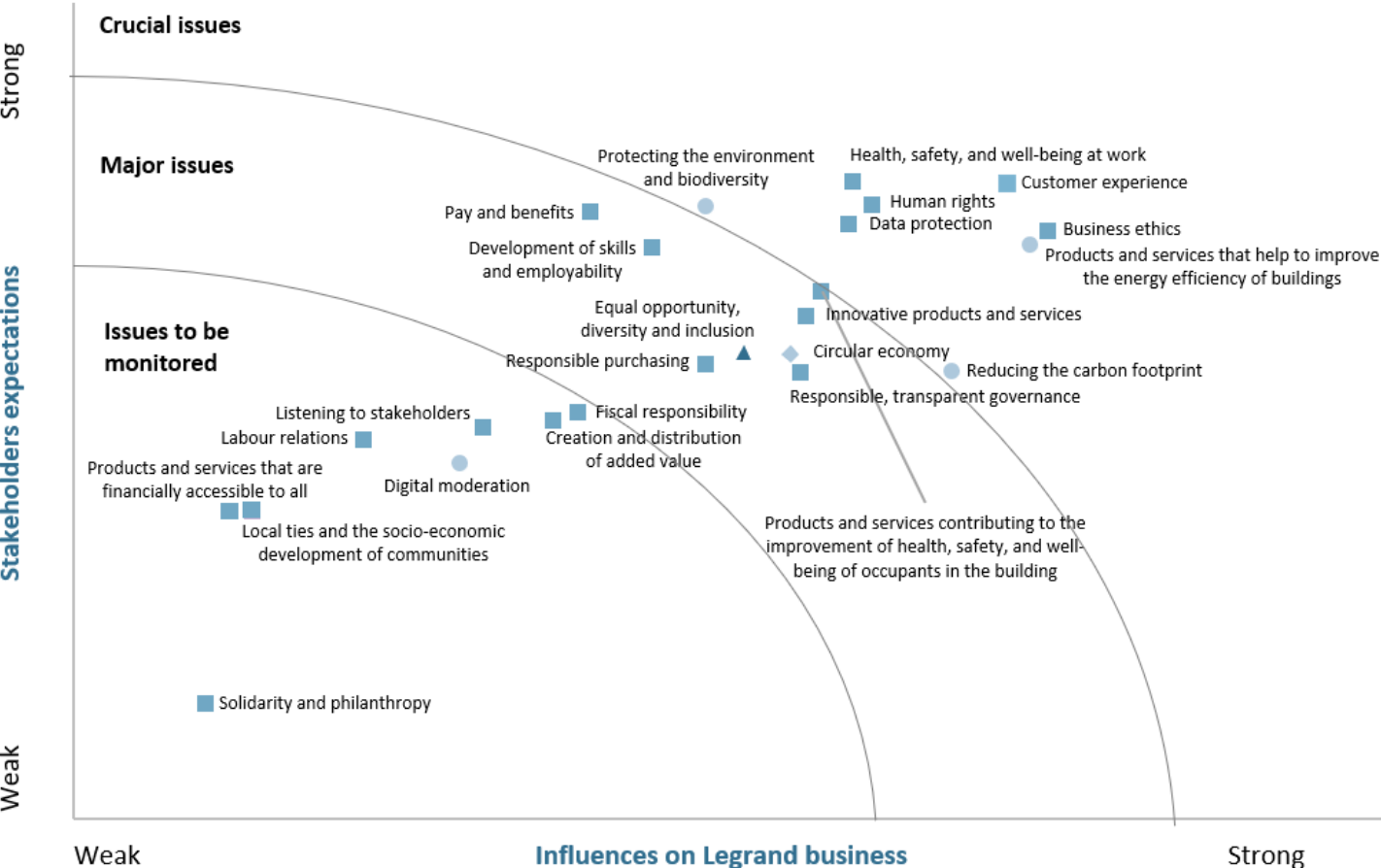
You will soon find the updated materiality matrix on **www.legrandgroup.com**

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Materiality matrix

Crucial issues

Major issues

Issues to be monitored

Stakeholders expectations

Strong

Weak

Influences on Legrand business

Weak

Strong

Protecting the environment and biodiversity

Health, safety, and well-being at work

Customer experience

Human rights

Pay and benefits

Data protection

Business ethics

Development of skills and employability

Products and services that help to improve the energy efficiency of buildings

Equal opportunity, diversity and inclusion

Innovative products and services

Circular economy

Responsible purchasing

Reducing the carbon footprint

Responsible, transparent governance

Listening to stakeholders

Fiscal responsibility

Labour relations

Creation and distribution of added value

Products and services that are financially accessible to all

Digital moderation

Local ties and the socio-economic development of communities

Products and services contributing to the improvement of health, safety, and well-being of occupants in the building

Solidarity and philanthropy

▲ Diversity and inclusion ● Carbon footprint ◆ Circular economy ■ Responsible business