### The Results of Our CSR Materiality Survey

**3684 Responses**

**2662 Employees**

**865 Business Partners**

**157 Civil Society**

**70 Countries (Respondents)**

- North & Central America (543)
- Europe (1593)
- Rest of Asia (257)
- South America (339)
- Africa (44)
- South East Asia & Australia (297)

### The Issues of Materiality

#### Top 6 Key Issues

Out of 544 potential issues taken into consideration (ISO 26000, SDG, Global Compact), 33 were subject to stakeholders’ consultation.

- **Anti-corruption and business ethics**
- **Human rights**
- **Consumer health and safety**
- **Innovation**
- **Health, safety, quality of life at work**
- **Data and privacy protection**

#### What is a Materiality Matrix?

"Materiality" is defined as what can have a significant impact on the company, its activity and its ability to create financial and extra-financial value for itself and for its stakeholders. The CSR materiality matrix is a tool which allows to identify and prioritize the CSR issues of the company. The materiality matrix has two dimensions: each issue is prioritized from the point of view of the company ("business" perspective) and from the point of view of the stakeholders. In the end, the issues taken into consideration are as a minimum the crucial issues and if possible major issues and issues to be monitored.

You will soon find the updated materiality matrix on www.legrand.com